ECHO Scale: Items \& Subscales

| SCALE | ITEMS $\left(^{*}\right)=$ reversed item |
| :---: | :---: |
| Positive Effect | $1,3,5,6,9,10$ |
| Service \& Cost | $12,14,15$ |
| Negative Features | $2^{\star}, 7^{\star}, 11$ |
| Personal Image | $4^{\star}, 8,13^{\star}$ |

## Instructions for Manual Scoring of the ECHO

1) Assign a value for each answer from the table below

| Response | Not a Reversed <br> Item | Reversed Item |
| :--- | :---: | :---: |
| A Not At All | 1 | 7 |
| B A Little | 2 | 6 |
| C Somewhat | 3 | 5 |
| D Medium | 4 | 4 |
| E Considerably | 5 | 3 |
| F Greatly | 6 | 2 |
| G Tremendously | 7 | 1 |

2) Calculate the average score for each subscale, e.g., if items for the Negative Features subscale have assigned scores of 6,4 ,and 3 , the Negative Features subscale score is $(6+4+3) / 3=4.3$
3) The Global Score is the mean of the scores for all the items.
4) If the box is checked in item 11 (hears well on the telephone without hearing aids), omit this item even if an answer was also selected from the scale.
